

October 26, 2006  
Via Overnight Delivery

210 N. Park Ave.  
Winter Park, FL  
32789

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Winter Park, FL  
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Mr. Doug Pratt  
South Carolina Public Service Commission  
Synergy Business Park  
101 Executive Center Dr.  
Saluda Building  
Columbia, SC 29210

RE: Talk America Inc  
SC Service Quality Report (CLEC)  
For the quarter of July 1, 2006 to September 30, 2006

Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of July 1, 2006 to September 30, 2006, filed on behalf of Talk America Inc. No check is enclosed as there are no remittance fees due.

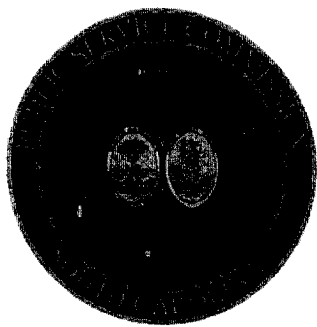
Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Karen E. Gillespie  
Sr. Compliance Reporting Specialist

cc: Margaret Ring - Talk America Inc  
file: Talk America Inc - Reporting - South Carolina



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA  
**CLEC QUARTERLY SERVICE QUALITY REPORT**

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Talk America Inc.

QUARTER / YEAR Third / 2006

Reporting Month → July August September

Number of South Carolina Customer Access Lines Provided:

via Resale → 0 0 0

via UNE P → 147 137 130

via Other Methods → 0 0 0

Total South Carolina Line Count → 147 137 130

Trouble Reports / Access Line (%) → 1.33% .92% N/A  
(Objective: < 7%)

Customer Out of Service Clearing Times (%) → N/A N/A N/A  
(Objective: > 85% w/in 24 hrs)

New Installs Completed w/in 5 Days (%) → N/A N/A N/A  
(Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → N/A N/A N/A  
(Objective: > 85%)

Explanation for Objectives Not Met: No new installs conducted this  
quarter.

Does your company use its own switching facilities  
to provide services within South Carolina? → YES ☐ or NO ☒

Person Making Report / Contact Information: Francie McComb 215-862-1517

Authorized Signature   
Francie McComb, Vice President - Regulatory Affairs

Date 10/05/06